

How likely would you be to recommend our services to a friend or family member if they needed similar care and treatment?

All F&F Returns for All Locations 23/24

All IHG Friends & Family Test Results by Location April 23 - March 24	Extremely likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely unlikely	Unsure	Comment but no Response Given	Totals
Aspen Centre	538	21	2	0	1	1	0	563
Hathaway Medical Centre	833	36	2	0	4	0	0	875
Kingskerswell Health Centre	292	30	2	0	1	0	0	325
Salisbury (Millstream House)	106	6	0	0	0	1	0	113
The County Practice, System	716	23	1	0	3	1	1	745
White Horse Medical Centre	1207	66	1	0	4	0	1	1279
Totals	3692	182	8	0	15 patients ticked this option, but all made positive free text comments	3	2	3900

Recommend = 99%